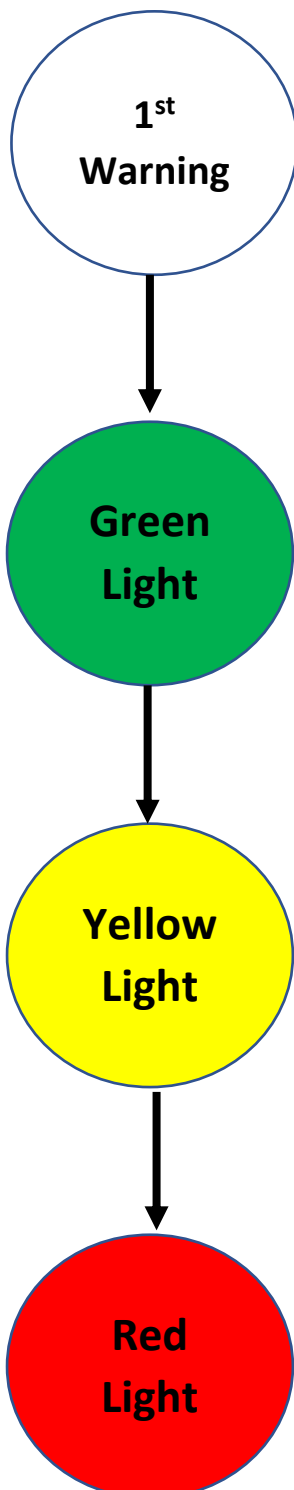


## Unacceptable Behaviour at The Youth Drop In Café

We use a traffic light system for unacceptable behaviour in our Drop-In Café. This is how it works.



This is the first time a staff member tells you your behaviour is unacceptable. It's your chance to improve your behaviour before there are any consequences.

If your behaviour is unacceptable again, you'll be moved to **green**. This means that a staff member has had to speak to you more than once.

If your behaviour continues to be unacceptable, you'll be moved to **yellow**. This means your behaviour has been entirely unacceptable, and you have one chance before there are serious consequences.

If you get to **red**, your behaviour during the session has been unacceptable enough that we need to talk to your parents about it. If we cannot speak to your parents we may try to speak to your school. You may be sent home if the staff think it is necessary